Telling Your Story with Data

Lori Crawford, Assistant Director for Leadership, ELS Taylor Cain, Director, ELS Stan Jackson, Assistant to the VP – Communications & Digital Engagement Annie Carlson Welch, Assistant to the VP – Learning & Improvement

July 21, 2021



Session Outcomes

After this session, attendees will be able to:

- Describe effective written and visual communication techniques.
- Utilize meaningful data as the foundation to a compelling story.



Assessment & Improvement Cycle



Overview

Why are we telling this story?

- What do we want the story to achieve?

Who are we telling the story to?

- Be specific. Think smaller, targeted. Not "who *could* see it," but "at whom are we aiming?"

What is the communication strategy?

- Which medium? What voice? Timing/frequency?



Examples - Social

...

11:07 ...I ♀ ■ < UNIVERSITYOFGA Posts Follow

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Liked by ugastudentaffairs and 2,897 others

universityofga "I have always enjoyed being with people in the disability community. My mom works as a special educator, so I learned a lot about it growing up. My goal is to go to occupational therapy school, which I discovered last spring. Being an OT will give me the opportunity to work with a wide variety of people and help individuals gain more independence. I had a really hard time making a choice on my major, so I went with my gut on what I was passionate about and the rest unfolded along the way."

Rachel Henderson, a senior special education major and Digital Dawg, has found her place and nurtured her passion for loving people as a communications intern for Java Joy, a mobile coffee cart service started by Extra Special People Inc. After graduation.



11:13		1
	Tweet	
EORGIA	UGA 🤣 @universityofga	

Rachel Henderson has always enjoyed helping in the disability community. She chose her major special education—in part because her mom works as a special educator. "I went with my gut on what I was passionate about and the rest unfolded along the way." t.uga.edu/7bd





Rachel Henderson, a rising senior, has always enjoyed helping in the disability community. She chose her major-special education—in part because her mom works as a special educator. "I went with my gut on what I was passionate about and the rest unfolded along the way." https://t.uga.edu/7b6







Examples - Social





11:24

UGA Alumni Association Yesterday at 10:57 AM · @

■ \$ lu.

When the UGA Mentor Program launched, UGA alumni and friends were eligible to become a UGA mentor. Now, all UGA faculty and staff are invited to serve as mentors within the program.



NEWS.UGA.EDU UGA Mentor Program opens to faculty/staff mentors - UGA Today

🖞 Like 🗘 Comment 🖒 Share

😳 😳 Jason Fitzer and 11 others

Comment as UGA Student Aff...
Ciff Ciff



Examples - Web Story/("Press Release")

11:39 a news.uga.edu

Campus News - Georgia Impact Academic, outreach faculty team up on rural issues

7 days ago · by Kelly Simmons



In this 2017 photo, faculty and students from the UGA College of Engineering partner with UGA Marine Extension and Georgia Sea Grant, a UGA Public Service and Outreach unit, to research how to make make oyster farming less labor and time intensive for Georgia aquaculturists.

Seed grants will allow them to find solutions to variety of challenges

Eight individual or teams of University of Georgia academic faculty members were

11:41 a news.uga.edu

Health & Wellness Asymptomatic pertussis more common than believed

June 17, 2021



New study challenges longstanding assumptions about disease severity in infants

Pertussis, also known as whooping

cough, remains a significant cause of death in infants and young children around the world and, despite global vaccination programs, many countries are experiencing a resurgence of this highly contagious disease.

A new study by Boston University School of Public Health and the University of Georgia's

11:41

a news.uga.edu

Health & Wellness Physical activity may curb health care worker burnout

June 10, 2021 - by Lauren Baggett



Increased worker stress and burnout are associated with poor patient safety

There is no question that the pandemic has been immensely stressful for health care workers, especially for those on the frontline of patient care. Yet, even before the pandemic, the regular demands of many health care industry jobs put these workers at risk for burnout.





a news.uga.edu

Health & Wellness - Society & Culture Student helps create mental health site for farmers

May 13, 2021 - by Johnathan McGinty



adison Smith (Submitted photo)

Her experience growing up on a farm complemented her social work education.

Madison Smith freely admits it's not necessarily the academic journey she anticipated.

The recent graduate from the University of Georgia's School of Social Work grew up on a small farm her grandfather operated in North



Examples - Web Story/("Press Release")

11:38

11:36 ...I <a> ■ a news.uga.edu
 UGATODAY

> Campus News Harrison Foundation pledges \$1M to UGA Poultry Science

6 days ago - by Maria Lameiras



The Poultry Science Building. (Photo by Dorothy Kozlowski/UGA)

Gift for new building will honor its namesakes' connection to their alma mater

The R. Harold and Patsy Harrison Foundation has pledged \$1 million toward the construction of a new Poultry Science Building

11:38

news.uga.edu

Campus News UGA Mentor Program opens to faculty/staff mentors



5 days ago



The University of Georgia Mentor Program, the university's first comprehensive mentorship initiative, allows students (undergraduate, graduate and professional) to form meaningful relationships with mentors. When the program launched on Aug. 21, 2019, UGA alumni and friends were eligible to become a UGA mentor. Now, all UGA faculty and staff are invited to serve as mentors within the program.

This mentor pool expansion comes at a time when there is an urgent need to recruit mentors. Currently, the program does not meet the optimal ratio of three mentors available for



a news.uga.edu

Business & Economy - Georgia Impact

Small cattle farm grows

up with help from UGA

Joseph Egloff's Rocking Chair Ranch grew from eight to nearly 60 head of cattle with assistance from UGA's Small Business Development Center. The SBDC also helped Egloff get a federal grant to add a meat-packing plant that attracts farmers from Florida to North Carolina. (Submitted photo)

The SBDC helped middle Georgia farmer successfully expand operations

What Joseph Egloff began as a "little hobby" in 2011 is now a full-time cattle ranch with a meat packing plant that serves customers from Fiorida to North Carolina. 11:40

e news.uga.edu Campus News - Georgia Impact Program provides leadership training for Clarke students

7 days ago - by Charlie Bauder



InnovateU participant Grant St. Onge, middle, presents as part of the "The Oasis" team during the InnovateU Presentation and Reception in the auditorium at the Georgia Museum of Art. (Photo by Andrew Davis Tucker/UGA)

Clarke Central High School student Kayleigh Sims wants to be a veterinarian and open her own practice. A University of Georgia program is helping her learn the leadership, entrepreneurship and problem-solving skills she will need to be a success.

Sims, a rising junior, is one of 21 high school students from the Charles Councy School District



Examples - Email

Subject: You can help student engagement grow – Sign Up Today **Body:**

Click here to sign up for the Involvement Fair.

Last year, nearly 2,000 more students visited the Involvement Fair than the previous year. Engagement Leadership and Service (ELS) saw benefits in our engagement numbers throughout the year as a result. This year, you can experience the same growth in student participation in YOUR programs by participating!

Click here to sign up for the Involvement Fair: campuslabs.uga.involve/event102829383937



Examples - Email

Subject: A message from ELS

Body:

ELS seeks to deliver programs, services, events, and significant learning experiences which strengthen students' connection to the University, cultivate a sense of community, and empower students to be engaged and contributing leaders. Each year, we host the Involvement Fair, which introduces students to student organizations. We're growing a lot and want your department to be a part of it! Visit the ELS website for more information.



Examples -Data Points Page



Student Affairs UNIVERSITY OF GEORGIA

<image>

The world-class education provided by the University of Georgia not only equips students with the knowledge and skills to tackle the world's grand challenges but also inspires them through meaningful experiences that compel them to lead. UGA Student Affairs fully embraces the University's emphasis on rigorous learning experiences, hands-on research and leadership opportunities. Through our focus on the engagement, intellect and character of each student, we take great pride in the value that Student Affairs' learning experiences add to a University of Georgia degree.



LEARN MORE: STUDENTAFFAIRS.UGA.EDU

student organizations registered through the Center for Student Activities and Involvement

,4666 students completed 176,211 hours serving the community in 2018-2019

students enrolled in 12 credit-bearing courses hosted by Student Affairs departments



🖬 UGAStudentAffairs | 📴 UGAStudentAffairs | 🍽 UGAstudent 306 Memorial Hall | 706-542-3564 | askstudentaffairs@uga.edu

NATIONAL LEADER

UGA has been ranked #1 in the nation by various publications for student life, service to student veterans and sexual health, and the University Health Center, among the largest in the country, has established an unmatched record of flawless accreditation reviews.

SERVICE

University of Georgia students have built a genuine culture of philanthropy, annually raising millions of dollars to support charities and causes and providing hundreds of thousands of hours of service to the community.

SEAMLESS LEARNING Student Affairs enhances UGA's holistic learning environment through nearly 60 approved Experiential Learning opportunities, 12 a credit-bearing courses, partnerships with more than 326 faculty members, and 34 faculty and student researchers hosted by Student Affairs departments.

STUDENT-CENTERED

Everything UGA Student Affairs does is #ForTheStudents. We strive to inspire students to engage meaningfully, grow intellectually and build character so they will create thriving communities.

Number of Full-time Staff: 630

Number of Student Employees: 1,500

Number of Departments: 18

▶ FALL 2019

Examples -Data Points Page





Examples -Data Points Page





Case Study – Engagement Fair

- Hosted early in the semester with a goal of introducing students to involvement opportunities via registered student organizations
- Hosted on a weekday from 10am-3pm on Tate Plaza and West Lawn
- 300 registered student organizations
- 500-600 student IDs scanned
- Funded from Student Activity Fee (SAF) allocation
- No significant campus partnerships





Case Study – Engagement Fair

Fall 2018

- Shifted to a late-night, "destination" event in Tate Student Center
- Hosted 288 registered student organizations
- 2,561 student IDs scanned (453 in 2017)
- 6,661 visitors tracked in the Tate Student Center during the event
- Utilized Presidents Venture Funding in addition to annual SAF allocation to add food and entertainment
- Partnerships with Campus Dining

"When it's outside, you have more people just passing through. With this, people are coming here for this exact reason"..."I don't think I've seen this level of hype and involvement in any of the four years that I have been to the Involvement Fair." - Charlene Marsh, SGA Vice President, Red & Black

"I did not anticipate this many students. We handed out all of our 120 flyers within an hour so I had to print more." - Brianna Stone, Plushy President, Red & Black





Case Study – Engagement Fair

Fall 2021 will--

- Continue to be a late-night option (7-10 p.m.)
- Feature two separate events within the same week
- Include more partnerships
- Have closer attention to photography and videography of the event for future promotion
- Document individual student perspective for future story-telling and impact narratives

Overall shift to student engagement rather than "involvement" and "student organizations"

• Alignment with SA2025



Who's Your Audience?

- Alumni
- Donors Linear Growth
- Students
- University Leadership Student Success (RPG)
- Campus Partners/Colleagues
- Government Relations & Athens Community



Tips

- Student-curated content
- Less is always more
- Celebrate small wins
- Events that are the same year after year identify one data point that's new and different
- Photography if you know your data points in advance, take pictures exemplifying them



Your Turn!

- Pick an audience member
- Consider the data you might need
- Tell us your story!



Upcoming Workshops

July 281-1:50pmCreating a Curriculum Map

https://studentaffairs.uga.edu/site/staff_dev_calendar

